



## We're Set Apart!

We believe that what we do is a form of ministry! And although the old saying, "cleanliness is next to Godliness" is not recorded in the Holy Bible, it is a sentiment that we hold in high regard!

You can be rest assured that you'll get what you've paid for with MAID In HIS Likeness! All personnel are trained to observe the smallest detail, and there is a high priority placed on cross-training to ensure the same efficient outcome, regardless of the maids assigned to your home!

Not happy with the job? No problem! Point out all issues or concerns within 24 hours, and we'll get on it right away. We aim to please our clients, which is why our appointment book remains full!



You get what you pay for! And though some companies low-ball to remain competitive, we understand that great cleaning is more important to our clients than the price tag! Give us a call today!



## FREQUENTLY ASKED QUESTIONS

### 1. What's included in the price?

The cleaning price includes all cleaning supplies, equipment, and labor. Also, as stated in our Terms of Service brochure, our maids are only allowed to utilize MAID In HIS Likeness designated cleaning products. Please contact the home office if interested in having the maids utilize products other than MIHL-designated products.

### 2. Do you mandate initial cleanings?

Yes. All first-time clients receive our signature DEEP CLEAN Suite because it is the most comprehensive cleaning we offer. The only exception is for clients in need of a Move-In/Out cleaning, whereby that Suite is only rendered to homes that are EMPTY.

### 3. What if something gets broken?

Unfortunately, accidents do happen. Whenever something gets broken, maids are required to place the item on your table with a note apologizing for the mishap. They will also inform the office of the accident, at which point we will contact you immediately to discuss the incident. We will cover up to \$100 for the cost to replace or repair an item when value is verifiable. More expensive objects (with a value in excess of \$500), are covered under insurance. Please keep in mind that when placing a claim, coverage is provided on current value, not retail purchase price.

### 4. So, what happens if I no longer want to receive your services?

We understand that circumstances change, and vow to remain flexible. If you should want to discontinue service – FOR ANY REASON – just call us! We will remove you from our master calendar.

### 5. Must I be home while you clean?

No - we can certainly clean in your absence. Some clients give us our own personal key, or leave one in a designated area; others will let us in, then leave, if necessary. It is entirely up to you! We can clean with you there, or in your absence!

### 6. I have pets. Is that a problem?

Absolutely not! We only ask that your home is sprayed for fleas. We will not service flea-infested homes.

## MAID In HIS Likeness, LLC



**843-874-MAID** (6243)

Visit Us Online:

[www.maidinhislikeness.com](http://www.maidinhislikeness.com)

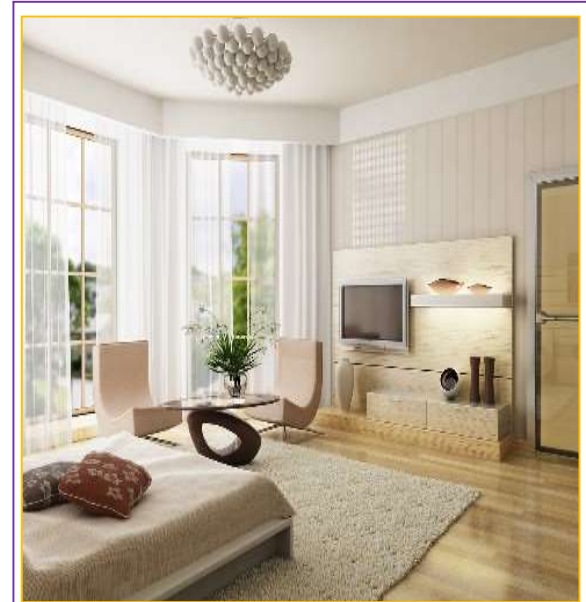
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